

Unmet Transit Needs that are on Monterey-Salinas Transit's implementation priority list:

Unmet Need Comment	Year Identified	Category	Timeline	Status in 2017
More frequent service to Gonzales and Soledad	2014	Category #1: improves an existing service	Short-term improvement.	MST is planning to expand transit service for Line 23, with the goal of providing hourly service in the near future. This service expansion requires additional drivers.
More out of county medical trips that cost less.	2014	Category #1: improves an existing service	Short-term improvement.	Using Measure Q funds, MST is planning on expanding the frequency and reducing the cost to passengers for the out of county Special Medical Trips Program. The service area is also being expanded to Gonzales, Soledad, Greenfield, and King City. MST plans to implement this program as soon as its contractor can provide adequate staffing to operate the added service.

Unmet transit needs are placed into the following categories:

1. Transit service improvement requests that would improve an existing service.
2. Transit service expansion requests that extend a transit route beyond its current limits and fill a gap in service.
3. Capital improvement projects that would enhance existing public transit facilities.

Transit Needs Timeline

- **Short term transit improvements** are those that can be implemented in the current service year within MST's funding limits and without negatively impacting existing services.
- **Long-term transit improvements** are those that would require additional funding beyond MST's current funding limits. Long-term improvement comments remain on the unmet transit needs comment list until additional funding becomes available.

Unmet Need Comment	Year Identified	Category	Timeline	Status in 2017
Service to San Juan Grade Road and Russell Road in Salinas	2014	Category #2: new service, fills a gap	Long-term improvement.	Identified as an unmet need establishing new or expanding service. MST is currently working with the City of Salinas and area developers to identify possible public transit service into the planned developments in this area in the next 5 to 10 years.
Increased frequency on Route 18	2014	Category #1: improves an existing service	Long-term improvement.	Service will require an additional vehicle which cannot be provided at this time without reallocating resources from other areas. There may, however, be routing changes to serve the new VA Clinic in Marina.
Shuttle service between Pinnacles National Park and Fort Hunter Liggett	2014	Category #2: new service, fills a gap	Long-term improvement.	This shuttle service is cost prohibitive, and would require resources being reallocated from other services/areas.
Service to Rancho Cielo	2014	Category #2: new service, fills a gap	Long-term improvement. However, need may be better met through a vanpool service.	Rancho Cielo transportation needs may be best met through a vanpool service that can pick up and drop off students at various locations. For MST, ridership projections are too low to meet the required farebox recovery ratio for the expanded service. Service to Rancho Cielo is identified in the Safe Routes to School program of TAMC's Measure X Transportation Safety & Investment Plan.

Unmet Need Comment	Year Identified	Category	Timeline	Status in 2017
Service to San Juan Bautista	2015/2017	Category #2: new service, fills a gap	Long-term improvement.	MST, in collaboration with San Benito County Local Transportation Authority, may explore applying for Federal intercity bus grant funding options to meet this need in the future.
CSUMB enhanced paratransit service on campus; more accessible vehicles are needed for student mobility on-campus	2015/2016/2017	Category #1: improves an existing service; Category #3: capital improvement	Long-term improvement.	Federal ADA requirements and operational constraints of the RIDES service make it challenging to provide this type of paratransit service as CSUMB students have a very narrow window of time to get from one class to another.
More frequent service between the Monterey Court House and South County communities.	2017	Category #1: improves an existing service; Category #2: new service, fills a gap	Long-term improvement.	Currently, transit access from South County communities to the Monterey Courthouse would be via Line 23 or Lines 82, 84, 85, and 86 and then a transfer in Salinas to Line 56. Service expansions on those lines is currently cost-prohibitive at this time.
More frequent service for Mee Memorial Hospital in King City	2014/2017	Category #1: improves an existing service	Long-term improvement.	Service to Mee Memorial Hospital is a terminal point for Line 23. This need may be met through MST's planned Line 23 service expansions.
Increased service to Big Sur. This winter's storms have impacted transportation into and out of the area for residents.	2017	Category #1: improves an existing service	Long-term improvement.	Line 22 service frequency increases between Memorial Day and Labor Day with 3 round trips per day. The service is designed for tourists to visit Big Sur. Ridership on the route is very low and increasing service on Line 22 would require the reduction in service on other higher performing routes.

Unmet Need Comment	Year Identified	Category	Timeline	Status in 2017
Access for passengers going to the Blind & Visually Impaired Center is challenging for MST buses during certain hours of the day due to lack of designated bus stop at the Center.	2017	Category #3: improvement projects that would enhance existing public transit facilities.	Long-term improvement.	The Blind & Visually Impaired Center is coordinating with MST and the City of Pacific Grove to improve bus access to its facility along 3 rd Street in Pacific Grove.